

Privacy Policy

Arthanis Foundation operates the website <https://www.fondation-arthanis.org> and is responsible for collecting, processing and using your personal data in compliance with the applicable data protection law.

Your trust is important to us, which is why we take the protection of data seriously and ensure appropriate security. We observe the statutory provisions of the Federal Act on Data Protection (FADP), the Ordinance to the Federal Act on Data Protection (OFADP), the Telecommunications Act (TCA) and other applicable data protection provisions of Swiss and international law, in particular where applicable EU law.

In this privacy policy, we inform about what personal data we collect from you and for what purposes we use it.

Data processing in connection with our website

1. What data do we collect when you visit our website?

When you visit our website, our servers temporarily store each access in a log file. The following technical data is collected without your intervention and stored by us until automated deletion, as in principle with every connection to a web server:

- the IP address of the requesting computer,
- the operating system of your computer,
- the browser you are using (type, version and language),
- name of the IP address range,
- the date and time of the server request,
- the web page from which access was made (referrer URL), possibly with the search terms used, and
- the status code (for example, error message, debug information).

The collection and processing of these data are carried out for the purpose of enabling the use of our website (establishing a connection), ensuring system security and stability over the long term and optimising our internet presence as well as for internal statistical purposes. It is within our legitimate interest to process such data to offer you a well-functioning website.

The IP address will also be used together with the other data in the event of attacks on the network infrastructure or other unauthorised or abusive use of the website to identify offenders in connection with civil or criminal proceedings. The processing of this data is in our legitimate interest to track your visit to our website and to improve the website accordingly.

We store your access data for up to ten (10) days.

2. What data do we collect when you use our contact form?

You can use our contact form to get in touch with us (e.g. if you wish to become a foster family). For this we need the following information:

- first name and last name,
- e-mail address, and
- your message.

We only use these data in order to answer your contact enquiry in the best possible and personalised way. The processing of this data is therefore in our legitimate interest.

3. What data do we collect when you subscribe to our newsletter?

You can subscribe to our newsletter in order to be informed about news and current offers. For this we need the following information:

- first name and last name,
- e-mail address.

We only use this data for the delivery of our newsletter if you have agreed to receive it. You can unsubscribe from our newsletter at any time by sending us a message to info@arthanis-foundation.org so that we can delete you from our mailing list. We will send you our newsletter based on your consent.

To send you our newsletter in a professional manner, we use software and the services from Infomaniak Network SA.

4. What data do we collect when you make a one-off donation?

You can support our projects directly by donating on our website. For this we need the following information:

- salutation,
- first name and last name,
- e-mail address,
- amount of donation,
- payment method,
- your message (optional)
- postal address (if you wish a tax receipt for your donation)

We only use this data to process the donation you have requested. We do not store any credit card details. The payment data is processed directly on certified infrastructure run by RaiseNow AG, Hardturmstrasse 101, 8005 Zurich, Switzerland.

5. What are cookies? Do we need cookies?

Cookies help in many ways to make your visit to our website easier, more enjoyable and more meaningful. Cookies are information files that your web browser automatically saves on your computer's hard drive when you visit our website. In particular, we use the following cookies:

- technically necessary cookies,
- performance cookies,
- functional cookies.

We use these cookies, for example, to determine what language should be used for you when visiting the website and to temporarily store your selection, so that you do not have to repeat the entry when recalling the website.

Most Internet browsers automatically accept cookies. However, you can configure your browser so that no cookies are stored on your computer or a message always appears when you receive a new cookie.

Disabling cookies may prevent you from using all features of our website.

6. Do we use tracking tools?

6.a. What are tracking tools?

We use the web analysis service of Google Analytics for the purpose of designing and continuously optimising our website to meet your needs. In this context, pseudonymised user profiles are created and small text files stored on your computer ("cookies") are used. The information generated by the cookies about your use of our website is transferred to the servers of the provider of these services, stored there and processed for us. In addition to the data listed in section 1, we may receive the following information:

- navigation path of a visitor to the website,
- time spent on the website or a subpage,
- the subpage on which the website is left,
- the country, region or city from which access is made,
- the device (type, version, colour depth, resolution, width and height of the browser window), and
- if you are a recurring or new visitor.

The information is used to evaluate the use of the website, to compile reports on website activity and to provide other services related to the use of the website and the internet for purposes of market research and need-based design of the website. In addition, this information may be transferred to third parties if this is required by law or if third parties process this data on our behalf.

6.b. What is Google Analytics?

The provider of Google Analytics is Google Inc, a subsidiary of the holding company Alphabet Inc, based in the USA. Before the data collected on this website within the European Union, in a state that is part of the European Economic Area or in Switzerland is transmitted to the provider, the IP address is shortened by activating IP anonymisation ("anonymizeIP"). The anonymous IP address transmitted by your browser as part of Google Analytics is not merged with other Google data. Only in exceptional cases is the full IP address transmitted to a Google server in the USA and shortened there. In such cases, we provide contractual warranties to ensure that Google Inc. maintains an adequate level of data protection. According to Google Inc., under no circumstances will the IP address be associated with other data relating to you.

Further information about the web analysis service used can be found on the Google Analytics website. Instructions on how to prevent your data from being processed by the web analysis service can be found at <http://tools.google.com/dlpage/gaoptout?hl=en>.

Storage and exchange of data with third parties

7. Is this data stored or linked?

We store the data collected according to section 2 - 6 with Infomaniak Network SA, 25 Eugène-Marziano, 1227 Les Acacias, Switzerland. The data concerning you will be systematically recorded and linked in order to process your requests and fulfil our contractual obligations. For this purpose, we use software from Infomaniak Network SA. The software is maintained by us. The processing of this data in such software is based on our legitimate interest in customer-friendly and efficient data management.

8. How long will my data be kept?

We only store personal data for as long as is necessary for the above described uses and further processing in the context of our legitimate interest. Contract data is stored by us for a longer period of time, as this is prescribed by statutory obligations. Obligations to store data may arise out of accounting law, civil law and tax law. According to these laws, business communication, concluded contracts and accounting vouchers must be stored for up to 10 years. If we no longer need this data to carry out the services for you, the data will be blocked. This means that the data may then only be used for accounting and tax purposes.

9. Will my data be disclosed to other third parties?

We only disclose your personal data to other third parties if you have expressly consented, if there is a legal obligation to do so or if this is necessary to enforce our rights, in particular, to enforce claims arising from the contractual relationship. In addition, we disclose your data to third parties insofar as

this is necessary for the use of the website and the execution of contracts (also outside the website), namely the processing of your donations.

9.a. Who is our web host?

The web host of our website is with Infomaniak Network SA, 25 Eugène-Marziano, 1227 Les Acacias, Switzerland. Personal data collected via the websites may be disclosed to Infomaniak Network SA. The websites are hosted on servers in with Switzerland.

9.b. Who is our credit card provider?

We offer on our website the possibility to donate by credit card or TWINT for which we cooperate with RaiseNow. By selecting the donation option, you agree that we may transfer personal data to RaiseNow. The transfer of personal data is for the purpose of payment administration. For the handling of personal data, please refer to the data protection policy of RaiseNow. The valid data protection policy of RaiseNow can be found at <https://www.raisenow.com/en-ch/privacy-policy>.

We additionally offer on our website the possibility to donate by PostFinance E-Payment. By selecting the donation option, you agree that we may transfer your personal data to PostFinance. The transfer of personal data is for the purpose of payment administration. For the handling of personal data, please refer to the data protection policy of PostFinance. The valid data protection policy of PostFinance can be found at <https://www.postfinance.ch/en/detail/data-protection.html>.

9.c. Links

We have embedded links on our website to the websites of some of our partners, sponsors and other relevant websites. If you access such links from our website, it may be that data is disclosed to the owner of the website that you are accessing.

10. Do we transfer personal data abroad?

We are entitled to transfer your personal data to third parties (contracted service providers) abroad for the purpose of the data processing described in this privacy policy. These are bound to protect data to the same extent as we are. If the level of data protection in a country does not correspond to that in Switzerland or Europe, we will contractually ensure that the protection of your personal data corresponds to that in Switzerland or Europe at all times. Currently, we do not transfer any of your personal data abroad except as set out in other sections of this data protection policy .

11. Is the same protection provided when data is transferred to the USA?

For the sake of completeness, for users residing or domiciled in Switzerland, we would like to point out that in the USA there are surveillance measures by US authorities which generally allow them to get access to all personal data that has been transferred from Switzerland to the USA. This is done without differentiation, limitation or exception based on the objective pursued and without any

objective criterion that would allow limiting the access to the data and subsequent use thereof by US authorities to very specific, strictly limited purposes that could justify the interference associated both with access to and use of such data. In addition, we would like to point out that in the USA there are no legal remedies available for the persons concerned from Switzerland that would allow them to gain access to the data concerning them and to obtain its correction or deletion, or that there is no effective legal protection against general access rights of US authorities. We explicitly draw your attention to this legal and factual situation in order to enable you to make an informed decision on the provision of your data.

Anything else you need to know?

12. You have a right of access, rectification, deletion and limitation of the processing as well as of data transferability

You have a right to request information about the personal data that we store about you. In addition, you have a right to correct incorrect data and a right to request deletion of your personal data, insofar as there is no legal obligation to retain such data and no legal basis for further processing the existing data.

You also have a right to request the data that you have provided to us (right to data portability). Upon request, we will transfer your data to a third party of your choice. You have a right to receive the data in a common file format.

You can contact us for the aforementioned purposes via the e-mail address info@arthanis-foundation.org. In order to process your requests, we may request proof of your identity.

In many countries, you also have the right to file a complaint with the relevant data protection authority if you have concerns about how we process your data.

These rights depend on the applicable data protection legislation and may be either more limited or more comprehensive.

13. Is your data safe with us?

We use suitable technical and organisational security measures to protect your personal data stored with us against manipulation, partial or complete loss and against unauthorised access by third parties. Our security measures are continuously improved in line with technological developments.

You should always treat your access data confidentially and close the browser window when you have finished communicating with us, especially if you share your computer, tablet or smartphone with others.

We also care about data protection internally. Our employees and the service providers are contractually obliged to ensure confidentiality of personal data and compliance with applicable data protection laws.

14. Can you complain about us?

You have the right to complain to a data protection supervisory authority at any time.

15. Which law do we apply? And where does the law apply?

This privacy policy and the contracts concluded on the basis of or in connection with this policy are subject to Swiss law, unless the law of another country is mandatory. The place of jurisdiction shall be the registered office of Arthanis Foundation unless another place of jurisdiction is mandatory.

16. Can this policy be amended?

Should individual parts of this privacy policy be invalid, this shall not affect the validity of the rest of the privacy policy. The invalid part of this privacy policy shall be replaced in such a way that it comes as close as possible to the economically intended purpose of the invalid part.

Due to the further development of our website and offers or changes to the statutory requirements, it may become necessary to amend this privacy policy. The most current privacy policy is published on our website.

17. Questions about data protection? Please, contact us!

This page was last modified on September 8th 2022. If you have any questions or comments about our legal notices or data protection, please contact us at info@arthanis-foundation.org.